

Training Remote System by DOG FENCE PRO®

Training Remote System Owner's Manual

Model: DFP-TRNREM-KT



Training Remote System Owner's Manual - Table of Contents

Introduction	3
IMPORTANT SAFETY INFORMATION	4
Aggressive Dog Warning.....	4
Important Safety Items	4
Components.....	5
How The Training Remote System Works	6
Main Features.....	7
Training Remote.....	8
Receiver Collar.....	12
Ensure Proper Receiver Collar Fitment on Dog(s).....	15
Operating the Receiver Collar LED Flashlight	15
Setting the Static Stimulation Level	19
Charging	20
Troubleshooting Guide	21
Terms & Conditions	23
Lifetime Deductible Warranty.....	24

Introduction

Thank you for purchasing the Training Remote System (DFP-TRNREM-KT) from DOG FENCE PRO®! We are excited to help you provide more freedom for your dogs while also keeping them safe for years to come. Please read the entire owner's manual thoroughly before using your new Training Remote System. If you have any questions or concerns, please visit our official [Online Support Page](#) (*clickable link*). Our dedicated USA-based Support Team will gladly further assist you.



www.DogFencePro.com

IMPORTANT SAFETY INFORMATION

Aggressive Dog Warning

Not for aggressive dogs! Do not use this product if your dog is aggressive, or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury or even death to their owners and others. If you are unsure if this product is appropriate for your dog, please consult your veterinarian or a certified trainer.

Important Safety Items

1. Limit the receiver collar wear time to no more than 8 hours within a 24-hour period. If feasible, reposition the collar on your dog's neck every 1 to 2 hours to prevent discomfort.
2. Never attach a leash to the receiver collar, as doing so could exert excessive pressure on the contact tips.
3. If you are using a separate collar for leash attachment, make sure it does not put any strain on the receiver collar.
4. Weekly, cleanse your dog's neck area and the receiver collar's contact tips using a damp washcloth and mild soap. Rinse thoroughly afterward.
5. Conduct a daily inspection of the area around the collar's contact tips for any signs of rash or sores. Daily brushing of your dog's coat may assist in preventing skin issues.
6. Should a rash or soreness appear, immediately cease using the receiver collar until the affected skin has fully healed.
7. If any skin condition remains unresolved after 48 hours, consult your veterinarian for professional advice.
8. The receiver collar is not suitable for dogs weighing less than 10 pounds or younger than 4 months.
9. Misuse or inappropriate application of this Training Remote System could harm your dog. Always adhere to correct operating procedures and maintain vigilant supervision during training sessions.
10. Ensure that the ambient temperature is above 0°C when charging the receiver collar and training remote. For optimal charging performance, maintain a temperature range of 10-45°C.

Components



Remote with Lanyard



Static Stimulation Tester



Large Spring Tips, Tip Covers, and Short Tips



USB Dual Charging Cable (receiver and remote)



Aluminum Travel Case



Receiver and Collar with Medium Spring Tips

Accessory items may be different than what is pictured. Accessory items may change over time due to availability and future

How The Training Remote System Works

Our Training Remote System is an advanced device that enables remote control training of your four-legged companions. Utilizing a signal transmitted to the dog's receiver collar, it generates an auditory tone, gentle vibration, or static stimulation to gain attention and rectify undesirable conduct. This device facilitates communication with your dog even when not in clear line of sight, providing an effective means of reinforcing commands and correcting negative behaviors. Additionally, it represents a humane approach to training, and is particularly useful for dogs that are easily sidetracked by their surroundings. You can use the tone button for recall or reinforcing positive behavior. Furthermore, our customers have had great success with training their deaf dogs with our Training Remote System. It's an essential tool for any dog owner who desires to provide their pet with the highest level of training.

Main Features

- Range in open field is up to 1.25 miles. However, the maximum range may fluctuate due to varying terrain conditions.
- The LED flashlight function enables locating a pet from up to 100 yards away at night.
- Capable of training up to (2) dogs from the same handheld training remote.
- Offers (99) levels of static stimulation for tailored training.
- Provides both momentary and continuous static stimulation options.
- The “Beep” sound is activated with a separate button for attention or command reinforcement.
- Vibration feature activated with a separate button for non-static stimulation correction.
- The handheld training remote rotation dial allows for intensity setting adjustments.
- Dog selection switch enables switching between dogs for multi-dog training.
- LED display provides clear visualization of static stimulation correction levels, training mode, dog ID, and battery level.
- Handheld training remote remembers the static stimulation levels for different dogs, enabling consistent training.
- Easy operation with tactile rubber buttons.
- The handheld training remote is waterproof to meet IPX6 standards.
- The receiver collar is waterproof to meet IPX7 standards.
- Equipped with a rechargeable 3.7V Li-ion battery for both the handheld remote and receiver.
- Includes a strong 1” nylon collar strap to ensure durability and comfort.
- LED low power indication: a red light will flash when battery level is low.
- A fully functional multi-dog training system for versatile training scenarios.
- Features an 8-second safety timeout to prevent excessive correction.
- Comes with a warranty for assured quality and satisfaction.

DOG FENCE PRO® Training Remote



Static Stimulation Adjustment Dial & Push Lock:

- **Training:** press the lock switch to unlock the static stimulation level, then rotate the static stimulation adjustment dial between 0 and 99 to fine tune and set a dog's static stimulation level for training. Press the lock switch again to lock in the static stimulation level.
- **(Optional) Fence Containment:** Your Training Remote System can be upgraded to a [containment system](#) by adding a DOG FENCE PRO® Transmitter and boundary wire around the desired property. First, remove the receiver collar from the dog. Next, refer to the training section above to set your collar static stimulation level. It's vital to press either momentary or continuous static stimulation button in order to set / program the selected static stimulation level. If this is not done, the fence static stimulation level will remain at the level previously set.

Vibration Button:

Triggers a harmless vibration. **Pressing & releasing** the vibration button once will make the receiver collar vibrate once, while holding in the vibration button will cause continuous vibration. Vibration will end once the vibration button is released, or once the vibration lasts for 8 seconds. **There is one level of vibration.**

Dog Selection Switch:

- If in the "UP" position, the LED screen will display a "**1**" and you will have the **1st dog selected.**
- If in the "DOWN" position, the LED screen will display a "**2**" and you will have the **2nd dog selected.**

Tone Button:

Can be used to trigger a recall (recommended) or a warning tone to your dog's receiver collar. Pressing the tone button once will emit a single beep, while holding in the tone button will cause continuous beeps. Beeping will end once the tone button is released, or once beeping lasts for 8 seconds. **There is one level of tone.**

PRO TIP: Use the tone feature for recall – meaning that when it is pressed, the dog returns to you. **Repetitive and consistent training with treats.** Soon, your dog may start running back towards you salivating for a treat, hence, “recalled”.

LED Flashlight Button:

- Pressing the LED flashlight button once will make the LED light on the receiver collar flash once per 3 seconds, continuously.
- Pressing the LED flashlight button again will make the LED light remain on.
- Pressing the LED flashlight button once more will turn the LED light off completely.

DC Jack (Training Remote):

The DC jack is used to charge the training remote. When pressing any command button (example: tone, vibration, static stimulation buttons), a red LED light will indicate that the battery is low. The training remote has a memory function and will save the static stimulation levels for each dog.

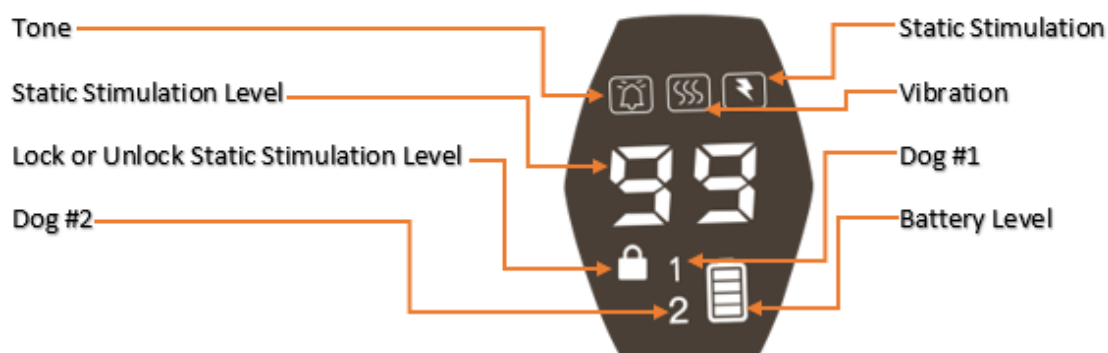
On / Off Button:

Power button. Hold the on /off button for one second to turn on the LED display. Switch off the LED display by holding in the on / off button for one second.

LED Display:

Displays whether you are administering a tone, vibration, or static stimulation.

Also displays the static stimulation level, if the static stimulation level is locked or unlocked, the selected dog (1 or 2), and the battery level of the training remote.



Continuous Static Stimulation Button:

Pressing will trigger a continuous static stimulation for about 8 seconds, while being pressed.

Momentary Static Stimulation Button:

Pressing will trigger a momentary static stimulation. This emits only one momentary static stimulation, no matter how long the button is pressed.

LED Power Light:

Indicates low battery and overall working status.

Antenna:

To reliably transmit a signal directly over to the receiver collars.

Receiver Collar

DOG FENCE PRO® Receiver Collar

DC Jack Cover

Contact Tips



•On / Off Button
•Single / Dual Mode Selector

LED Indicator Light
•x1 Flash = Fence & Training Remote
•x2 Flashes = Fence Only

LED Flashlight
•White LED = Dog #1
•Red LED = Dog #2

Contact Tips:

Choose either the short/long solid tips, medium spring tips, or the large spring tips according to your dog's coat type. The contact tips **gently** rest on the dog's neck. Included is a set of conductive tip covers. Primarily used when the dog has skin irritation(s) or allergies to metal contact tips.

NOTE: Can trim the conductive tip covers to size. Then the conductive tip covers can be placed over the metal contact tips.

LED Indicator Light:

Indicates low battery, charging, and overall working status of the receiver collar.

LED Flashlight:

- **1st dog = white light**
- **2nd dog = red light**

DC Jack (Receiver Collar):

To charge the receiver collar, open the rubber cover and insert the USB charger cable into the DC jack.

On / Off Button and Single / Dual Mode Selector:

This button has two functions: powering on / off the receiver collar and switching between single & dual mode.

1. Powering on / off the receiver collar:
 - a. Press and hold for 4 seconds to turn the receiver collar on. You will hear two beeps once complete.
 - b. To turn the receiver collar off, press and hold for 4 seconds. Once complete, you will hear one long tone, and the green LED light will stop flashing and turn off.

2. Switching between single & dual mode:
 - a. **Optional “Fence Only” mode:** indicates fence only function. The green LED light on the receiver collar will flash twice per 5 seconds. **The training remote functions will not operate if the receiver collar is flashing green twice every 5 seconds!** If you do not have an underground dog fence, please do not use this mode.
 - b. Dual mode: fence function and training remote are **both** enabled. The green LED light will flash **once** per 5 seconds. This is the program to select if only using the remote and no underground buried wire boundary fence.
 - c. To switch between single and dual mode:
 - i. Power on the receiver collar.
 - ii. On the receiver collar, press and hold the power button for 2 seconds until the red light appears. Immediately release the power button.

NOTE: We suggest only using dual mode when the receiver collar is actively being used for both dog fence containment and training remote purposes. If only using for dog fence containment (*fence function only, training remote will be disabled*), we suggest switching to single mode to conserve battery life of the receiver collar. Battery life depends on usage, but is estimated as below:

- (Optional) Fence only Single Mode: +/- 14 days
- Dual Mode: (Optional Fence + Remote): +/- 4 days

Ensure Proper Receiver Collar Fitment on Dog(s)

Ensure proper neck skin contact with the receiver collar to avoid dog stimulation issues when using the Training Remote System. To achieve this, adjust the receiver collar snugly around your dog's neck. The preferred receiver collar fit is 1/8th of an inch between the neck of your dog and the receiver collar. The receiver collar shouldn't be tight; the receiver collar contact tips should be resting on the skin on the underside of the dog's neck. Poor skin contact can result in inadequate stimulation or no stimulation at all.

If stimulation issues persist even with proper skin contact with the underside of your dog's neck, increase the receiver collar correction level ten levels at a time on the remote.

If you encounter any further issues or have questions, our USA-based support team is ready to assist you, click [here](#) (*external link to our official online support page*).

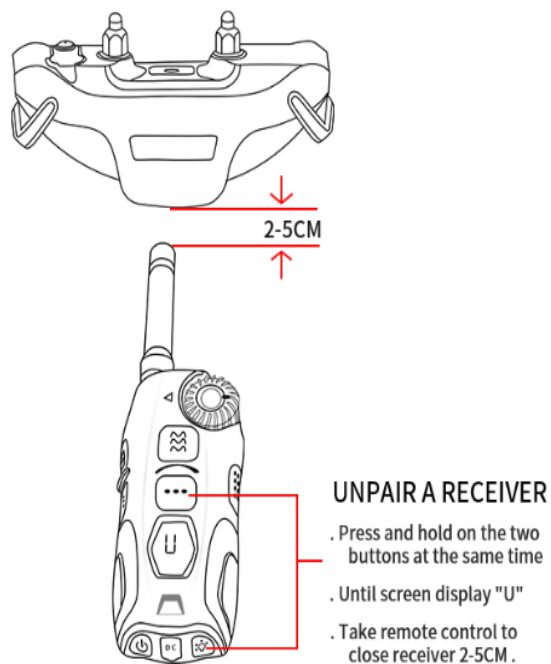
Operating the Receiver Collar LED Flashlight

The receiver collar has (2) LED flashlight colors – white and red – allowing you to locate your dog(s) about 100 yards away in the dark. Here is how to utilize this feature:

1. Press the LED flashlight button on the training remote once, and the receiver collar will flash once per three seconds continuously. This essentially creates a safety beacon for your dog which is great for walks!
2. Press the LED flashlight button again, and the LED will remain on.
3. Pressing it again will turn the LED off completely.
4. If you pair a different receiver collar to the training remote, you will get a different-colored LED light. **The 1st receiver collar (dog #1) will be white, the 2nd (dog #2) will be red.**

Pairing and Unpairing the Training Remote to the Receiver Collars

The Training Remote System supports multi-dog training with the training remote after the purchase of additional receiver collars. You may need to unpair newly purchased receiver collars to enable this feature, as they are initially paired to a different training remote during production. Once unpaired, you will then be able to pair receiver collars to your training remote as dog 1 or dog 2. Please follow the below instructions to do so:

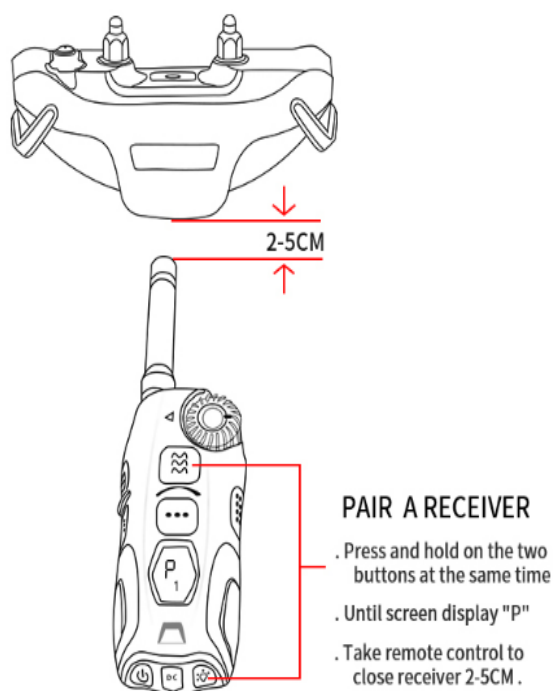


1. On the receiver collar, press and hold the “ON / OFF” button. After two beeps, the receiver collar is now powered on, and the green LED light should flash once per five seconds. Rapid flashing means the receiver collar is unpaired already. Two green flashes represent the “Fence Only” mode. Refer above to change to Dual Mode.
2. On the training remote, press and hold the power button (🔌) until the LED display appears, then release. The training remote is now powered on.

- Press and hold the “tone” button (🗨️) and LED flashlight button (💡) at the same time, while holding the training remote antenna next to the receiver collar, about 1-2 inches away. Wait until the LED display displays a “U” with 5 audible beeps by the receiver collar. Then release the buttons. The green LED light of the receiver collar should then begin flashing frequently. The newly purchased collar is now unpaired.




NOTE: If this was unsuccessful, please repeat steps 2 and 3. Try to hold the training remote closer to the receiver collar and/or at a different angle. **Unpaired receiver collars will continuously flash green when turned on.**

To pair the receiver collar to your training remote:



- On the receiver collar you would like to pair, hold the “ON / OFF” button. After two “beeps,” the receiver collar is now powered on, and the green LED will flash frequently.

NOTE: never power on two or more unpaired receiver collars.

2. On the training remote, press and hold the “power” button () until the LED display appears, then release the button. The training remote is now powered on. If you want to pair the receiver collar as the 1st dog, choose the first dog on the training remote. The LED display will then display “1.” If you want to pair as the 2nd dog, choose the second dog on the training remote. The LED display will then display “2.”
3. Press and hold the vibration button () and LED flashlight button () at the same time until “P” appears on the LED display. **Do not release the two buttons.**
4. Hold the training remote next to the receiver collar, about 1-2 inches away. Wait for five “beep” sounds by the receiver collar, and then flashes of the receiver’s green LED light should slow down to once every five seconds. **Release the button.**
5. Test the newly paired receiver collar:
 - a. Press the vibration button and tone button (separately) to test the reaction of the receiver collar.
 - b. Press the static stimulation button while using the static stimulation tester.
 - i. Insert the receiver collar contact tips into the static stimulation tester.
 - ii. Press the static stimulation button on the training remote. The static stimulation tester should flash.
 - iii. Turn the receiver collar off and save the static stimulation tester for future testing.
 - c. **NOTE:** If the static stimulation tester does not flash, recharge the battery of the receiver collar and re-test. If needed, you may also put the receiver collar on a low setting (Under 25 on the remote) and test the static stimulation on the back of your hand/arm for confirmation.

Setting the Static Stimulation Level

Setting a Suitable Static Stimulation Level for the Training Remote:

1. The training remote offers 99 levels of static stimulation intensity, allowing you to precisely select the best static stimulation level according to your dog's temperament and training purpose.
2. Rotate the static stimulation adjustment dial to select a suitable static stimulation level. If the numbers are not changing, check to see if the dial is in the "locked" position.

Setting a Suitable Static Stimulation Level for (Optional) Fence Function:

1. Remove the receiver collar from your dog before making adjustments.
2. Rotate the static stimulation adjustment dial to select a suitable static stimulation level.
3. Press either the continuous or momentary static stimulation button to set the receiver collar static stimulation level. If you do not set the static stimulation level, it will resort to the last static stimulation level that was set on the receiver collar.
4. Press the push lock of the stimulation adjustment dial to lock-in the selected static stimulation level.
5. To later adjust the static stimulation level for the dog fence, please repeat all steps accordingly.

PRO TIPS:

1. Take the receiver collar off your dog.
2. Find a suitable static stimulation level, lock the dial.
3. Press continuous or momentary static stimulation button to program the receiver collar.
4. Now the receiver collar is set for remote training & (Optional) fence containment!

Charging

NOTE: Do not charge batteries in areas that are too cold or too hot and keep away from fires.

To charge your receiver collar and training remote:

1. Lift the rubber cover of the DC jack.
2. Connect the corresponding USB charger cable to the DC jack.
3. Plug the USB charger cable into a power source.
4. Charge for approximately 2 hours for the first charge and all future charges.
5. **NOTE:** Using Li-Ion technology, the training remote and receiver collars only require about a 2-hour charge. It is not harmful to charge for more than 2 hours.

Receiver Collar and Training Remote Charging:

- Red LED light flashing = Low battery (will only flash for 6-8 hours)
- Red LED light remaining on (solid) = Charging
- Green LED remaining on (solid) = Fully charged (when charger is still connected)
- **NOTE:** Always ensure the green light is flashing after taking the receiver collar off the charger. If the receiver collar was dead (not flashing) before charging, you will likely need to turn the receiver collar back on.

Troubleshooting Guide

Problem #1 – The receiver collar is not reacting to the buttons on the training remote.

- Verify the switch settings are correct for the dog you are training. There are (2) choices, either Dog #1, or Dog #2.
- Verify the receiver collar and training remote are both turned on.
- Verify the receiver collar has been paired to the training remote.
- Verify the receiver collar is on “dual mode.”
- Verify the batteries in the receiver collar and training remote are charged.

Problem #2 – The receiver collar will not audibly beep when powering on.

- Verify the battery of the receiver collar is charged. Recharge as needed for a minimum of 2 hours.

Problem #3 – The static stimulation does not seem to be working.

- Verify that the receiver collar is snug enough on the dog’s neck, and ensure you are achieving consistent contact between the contact tips and the dog’s neck.
- The batteries may be dead. Recharge as needed.
- Raise and set to a higher static stimulation level (usually raising 10 levels at a time is sufficient).

Problem #4 – The training remote does not have sufficient range, or the range is significantly reduced.

- The receiver collar may be blocked by a structure, interfering with the signal transfer.
- For the best range output, position the receiver collar such that the lights face towards the dog’s nose.
- There may be radio interference. Either wait and try again or move to another area and try again.
- Verify the batteries in the receiver collar and training remote are charged.

Problem #5 – The receiver collar does not appear to be receiving any signal or does not work at all in fence mode + training remote functions.

- Verify the receiver collar is powered on.
- Verify the training remote battery has sufficient charge.
- Recharge the receiver collar and training remote as needed.
- Check the training remote settings for Dog #1 and Dog #2.
- Unpair & pair receiver collar to the training remote.

Terms & Conditions

- You, the customer, agree to notify DOG FENCE PRO® of any occurrence of performance of the unit which you believe to be unsatisfactory.
- You, the customer, agree to maintain the equipment in proper working order, to use it in the manner prescribed, including but not limited to, (a) maintaining receiver collar probe contact with the pet's skin, (b) maintaining the handheld remote and receiver collar, (c) properly maintaining/charging the system's rechargeable batteries.
- **PRO TIPS:**
 - Only recharge the receiver collar when the receiver collar flashes red or not flashing at all. If the receiver collar isn't flashing, the receiver collar may have turned off. Please check by pressing the power button on the receiver for 5 seconds. If you charge after the receiver collar has powered down, you will need to power the collar back on after the charge is completed. If you charge the collar while it is still flashing red, you may not need to power the collar up after the charge is completed.
 - Four (4) times when the customer should remove the receiver collar:
 - At night before bed. Collars should not be worn for longer than 12 hours without a break.
 - Anytime a pet is left unsupervised in a crate or kennel. Never leave the collar in an area accessible to the dog.
 - Anytime the pet leaves the property for a walk or in a vehicle. (Applies only to Fence Mode Only)
 - When programming the receiver collar's static stimulation level.
 - Maintain receiver collar snugness and inspect your pet's neck occasionally for soreness.
 - Contact our USA-based Support Team for any unusual soreness by visiting our [Online Support Page](#) (*clickable link*).

Lifetime Deductible Warranty

The manufacturer warrants all parts against defects in materials and workmanship for 1 year. The manufacturer specifically warrants that it shall remedy any defects by repair or replacement, without charge during the first year. These warranties do not cover any misuse issues.

After the 1st year, the following electronic devices have a \$90.00 deductible warranty (each):

- Transmitters
- Training Remotes
- Receiver collars

***Note:** Surge protectors have a \$30.00 deductible warranty.

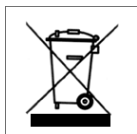
After filling out and submitting the [online warranty form](#), please send the items listed below to the specified address:

DOG FENCE PRO, P.O. Box 264, Silver Spring, PA 17575

1. Proof of purchase
2. Payment for warranted items (via check)
3. Any electronics covered by warranty

Exclusions: These warranties do not cover floods or misuse. No other warranties expressed or implied shall apply to DOG FENCE PRO® transmitter(s), training remote(s), and receiver collar(s). Under no circumstances shall DOG FENCE PRO® be liable for property damage, economic loss, or any consequential damages sustained in connection with the system.

Warning: Occasionally, an animal cannot be trained to avoid crossing the boundary. Therefore, DOG FENCE PRO® cannot guarantee that the system will, in all cases, keep your pet within the established boundary. **Accordingly, if you have reason to believe your pet may pose a danger or harm to itself and others if it is not kept from crossing the boundary, you should not rely solely upon the system to contain your pet.** Further, the company shall not be liable for any property damage, economic loss, or any consequential loss or damages sustained as a result of any animal crossing the boundary.



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